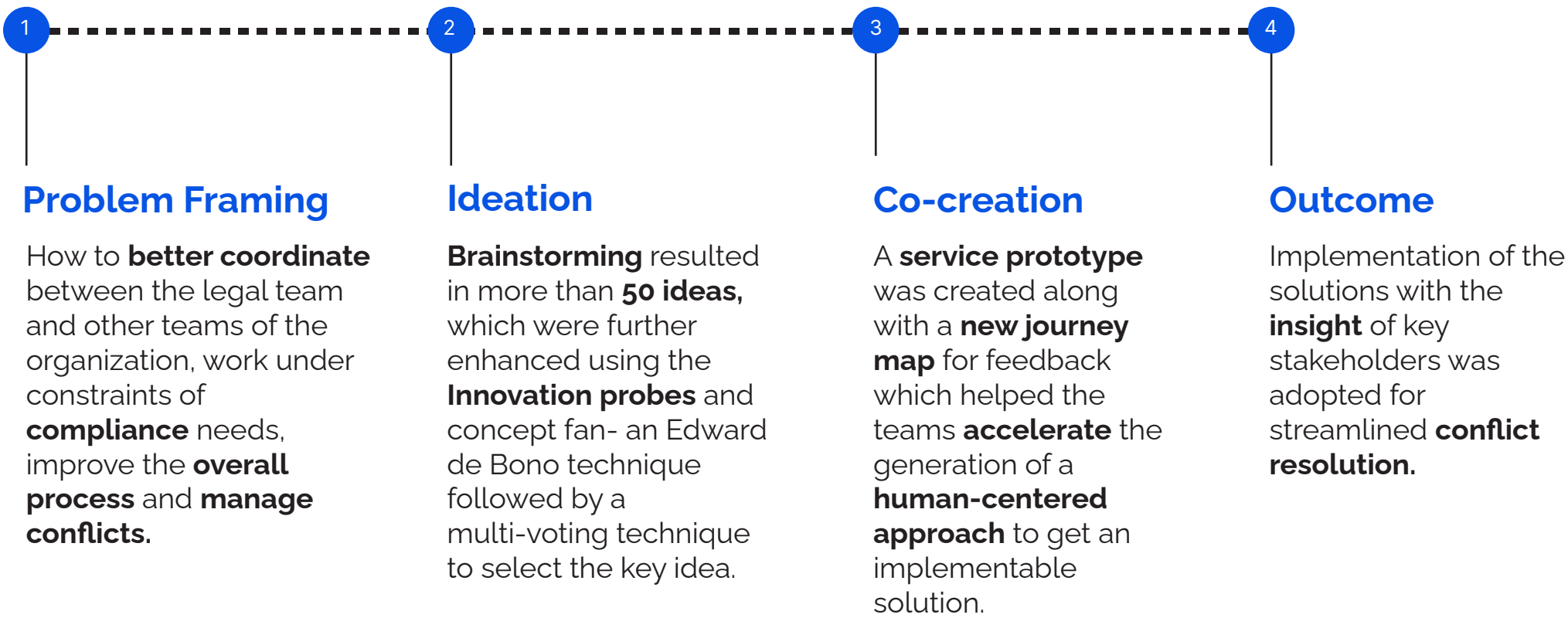The QGLUE Design Thinking Capstone Project presents to you, a higher standard to the practice of Design Thinking.

Discovering innovative solutions using Design Thinking for Legal Teams of one of the top Software and IT companies globally.

1 Problem Framing

How to **better coordinate** between the legal team and other teams of the organization, work under constraints of **compliance** needs, improve the **overall process** and **manage conflicts.**

2 Ideation

Brainstorming resulted in more than **50 ideas,** which were further enhanced using the **Innovation probes** and concept fan- an Edward de Bono technique followed by a multi-voting technique to select the key idea.

3 Co-creation

A **service prototype** was created along with a **new journey map** for feedback which helped the teams **accelerate** the generation of a **human-centered approach** to get an implementable solution.

4 Outcome

Implementation of the solutions with the **insight** of key stakeholders was adopted for streamlined **conflict resolution.**

Contact us to get your business problem solved

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DESIGN THINKING CAPSTONE PROJECT

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